



August 2, 2019

To Whom It May Concern,

The FDA recently released a statement regarding a recall advisory & ongoing investigation related to potential salmonella contamination of Pig Ears, which are connected to Human Salmonella Infections. The recall does NOT involve any products manufactured for Sunnydale Farms, Pacific West Mills or United Pacific Pet.

United Pacific Pet is a company run by pet lovers, so we never leave something as important as safety up to chance. Our supplier follows human grade regulations and practices for every product that we produce. Our supplier is located in Nebraska and is a USDA federally inspected human grade establishment. Our supplier sources its raw products from domestic USDA inspected plants. They thermally process our pig ear products to USDA Fully Cooked status. Then they continue to smoke the products until they reach a shelf stable water activity level. These steps are proven to kill harmful bacteria that could be present, including salmonella. To ensure this, each batch is tested for salmonella once it leaves the smoke house. All batches of pig ears must test negative for salmonella prior to packaging.

With these safety measures, our supplier is confident that they have established controls to mitigate the risk of salmonella. These processes make sure that they take all necessary steps to create a safe treat your furry friends will love. Additionally, our products contain no artificial preservatives, colors or flavors because our mission is to provide only the highest quality all-natural, limited-ingredient and safe treats for your fluffy family members. You can feel confident you're buying the best for your pets.

For all Private Label customers, rest assured that we have always sourced our products from suppliers that have engaged in proactive policies in preventing pathogenic contamination in their products. All product is USA sourced. Processes include heat treatment at temperatures that are lethal to pathogenic bacteria, including Salmonella. All finished product is held until microbiological test results are completed and negative results for Salmonella are obtained.

Should you have any questions, please contact Mike Chiaromonte at (951) 360-8550 x355.

Thank you for your support!